



DURATION

4 hours



DELIVERY CHANNEL

eLearning

MODULES

1. Customer Due Diligence
2. Anti-Money Laundering
3. Counter-Terrorist Financing

Due Diligence and Compliance

BEST PRACTICES FOR MITIGATING COMPLIANCE RISK

OVERVIEW

Due Diligence and Compliance is an essential eLearning course for anyone seeking to develop – or refresh – their knowledge of their customer due diligence obligations when assessing commercial lending proposals. It teaches participants how to effectively verify the identity of the borrowing business and determine if it is legitimate.

The course begins by introducing learners to customer due diligence, Know Your Customer, and Know Your Business concepts. It explores the importance of the customer due diligence rule and describes the business account opening process, disclosure requirements, red flags in transaction processing and how to improve account monitoring.

It then examines the three stages of the money laundering process and commonly used money laundering mechanisms. It explains how to use the Office of Foreign Assets Control Sanctions List and how to apply a risk-based approach to customer due diligence and anti-money laundering.

Finally, it explores terrorist financing, the mechanisms of terrorist financing, and a risk-based approach to counter-terrorist financing. It also introduces practical strategies for developing a robust compliance and risk assessment program.

LEARNING OBJECTIVE

Develop knowledge of due diligence procedures and money laundering and terrorist-financing activities, and learn how to limit a financial institution's exposure to compliance risk.

PROFICIENCY GAINS

- Explain the importance of customer due diligence and its role in the lending process.
- Take specific steps to identify and verify the parties involved in a proposed lending transaction.
- Describe how a failure to "Know Your Customer" can result in the unwitting financing of illegal activity.
- Perform due diligence to support the assessment of a customer's creditworthiness and prevent money-laundering and terrorist financing.
- Describe the specific techniques that criminal enterprises use to launder money and finance terrorist activity.
- Detect and address suspicious activity that may be indicative of money- laundering and terrorist financing.

TARGET AUDIENCE

- Relationship managers
- Lenders
- Credit analysts
- Risk managers
- Compliance officers
- Wealth managers
- Retail lenders and branch managers with small business lending responsibilities